Tim Ormrod

IT Manager

PERSONAL DETAILS

Tim Ormrod
38 Clifton Av
Leyland
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DOB: 07/10/1965
Driving license: Yes
Nationality: British

AREAS OF EXPERTISE

Project management

IT management

Call Centre Dialler Integration

Call Centre Management

SEO Web analysis

Web Site Design

VPN / Firewall Management

Web Site Server Management

Project Delivery

Mail System Administrator

PERSONAL SKILLS

Decision making

People skills

Leadership skills

PERSONAL SUMMARY

A multi-skilled IT manager with excellent all-round supervisory and technical expertise. Very capable with a proven ability to ensure the smooth running of ICT systems and to provide IT services that will improve the efficiency and performance of a company. Extensive practical knowledge of complex systems builds, hardware and software, VOIP network support, technical support and computer repairs.

I am seeking a new and challenging position; one that will make the best use of my existing skills & experiences, and further my personal development.

WORK EXPERIENCE

Discover Leisure PLC
IT MANAGER   June 2000 - Present

Responsible for the day to day IT requirements of the company such as user management, trouble shooting, help and advice. Maintaining desktop applications, Local area networks,/ Wide area networks, Firewall security and VoIP telecommunications. Head Of Web Site Development and E Commerce.

Duties:
  Managing a team of technical staff.
  Strengthening the IT infrastructure through implementing new technologies.
  Responsible for hardware and software installation, maintenance and repair.
  Performing routine audits of systems and software.
  Manage the IT budgets and expenditure on hardware and software.
  Developing & maintaining the company IT systems, software and databases.
  Recommending and implementing improvements and efficiencies. Reporting to the FD & CEO.
  Having excellent time management, confidentiality & communication skills.
  Having strong IT, commercial, planning and budgeting skills.
  Management of server software and associated backup routines.
  To evaluate, test, advise, train and support I.T. related projects.
  Procurement of IT hardware, software and maintenance products & services.
  Responsible for the recruitment and training of new staff.
  Writing documentation for ICT procedures, security and disaster recovery.
  Maintaining documentation of changes regarding users, functions & systems.
  Managing the internal & hosted network infrastructure including: firewalls, servers, switches and telephony including VoIP .

KEY SKILLS AND COMPETENCIES

Extensive knowledge of: VOIP, Asterisk, Telecoms, wired and wireless networking skills, desktop and server hardware, antivirus and remote support products. Mdemon, Blackberry Servers , Fax Over Voip. Good Knowledge of : Microsoft Windows Server 2000, 2003, Microsoft Office, 2003 and 2007. Web Site Design. SEO , E Commerce Shopping Cart Solutions

ACADEMIC QUALIFICATIONS

Broughton High School

GCSE Maths, English , Technology, Science

Tim Ormrod - IT Manager

DISCOVER LEISURE PLC

This letter is my personal recommendation for Tim Ormrod. Until just recently, I have been Tim's immediate supervisor for several years. I found him to be consistently pleasant, tackling all assignments with dedication and a smile.

Tim is an innovator and solutioniser, an IT guy that delivers results. He has successfully developed several online marketing initiatives for our company that have resulted in increased revenue. During his tenure, we saw an increase in online sales that exceeded £750,000. The new revenue was a direct result of the plans implemented by Tim. Though he was an asset to our online marketing efforts, Tim was also extraordinarily helpful in other areas of the company. In addition to saving us in excess of £150,000 in telephone charges by rolling out a complete VOIP network Tim assumed a leadership role in online sales meetings, inspiring and motivating other employees.

I highly recommend Tim for employment. He is a team player and would make a great asset to any organization." October 25, 2011

Trevor Parker, CEO, Discover Leisure PLC

 Managed Tim at Discover Leisure PLC

"Tim is a rarity, an IT Professional who bridges the void between "technical geek fantasies" and operational reality. He delivers real cost savings, increased performance or operational efficiency. He achieves all this without making the "IT challenged" around him feel inadequate. An IT Professional, who is just as comfortable with people as he is with cutting edge technology. I have no hesitation recommending Tim; he would add real value to any Company or Project." October 29, 2011

Paul Webb, General Manager, discover leisure

"Quite simply, Tim is the best operational IT manager I've ever had the pleasure to work with. His in-depth technical knowledge and operational expertise, when coupled to an excellent service and great team working, make Tim an outstanding guy to have on your side." October 20, 2011

David Morrow, *Managing Director, David Morrow and Associates Limited*

If you need someone to sort any IT issues & help reduce costs/think outside the box Tim is your man.He will not only manage a project but will add value & is not your typical IT man.A very professional operator." October 24, 2011

Mark Cooke, Owner, Bright Finance Limited worked directly with Tim at Discover Leisure PLC

"Tim is unusual in the fact that he has an incredibly technical mind and will 9 times out of 10 resolve issues with very little involvement from other parties.

He is an absolute pleasure to work with, and I wouldn't hesitate in recommending him for an IT related position." October 20, 2011

Paul Barnes, *Technical Support Engineer, VCOMM UK Ltd*

"I have had the pleasure of working with Tim over the past 10 years, whilst he was IT Manager at Discover Leisure.

Tim has an almost unique ability to understand business and technical issues and facilitate solutions, either by his own efforts or by gaining the expertise of others.

In doing this, he has built up a vast array of knowledge on running large IT systems and networks.

I would wholeheartedly recommending Tim for almost any IT project role as he is extremely versatile and can apply to any task." October 20, 2011

Simon Verona, *Owner, Dealer Management Services Ltd*

"I have worked with Tim for 5 years and have found him to be very technically astute and a great client to work with. His knowledge of Comms in general and VoIP specifically is rare in the marketplace and I would strongly recommend him to any multi-site enterprise who is looking to migrate their communications to an IP environment." June 1, 2009

Scott Dobson, *Managing Director, VCOMM UK Ltd*

Tim has a fantastic enthusiasm for his role and responsibilities from which he has always delivered on time and as expected. He has a great empathy with the retail business model, customer service and how IT is an intrinsic service provider to business outputs and overall profitability. - Shaun Gallagher" October 24, 2011

Shaun Gallagher, General Manager, Discover Leisure PLC managed Tim indirectly

Third Party Case Studies

Rostrvm Call Center Dialer   More Info

3Com BaseLine Switch 2900   More Info

Ingate Siparator 18 Reverse Nat More Info

Relayfax Fax Over Voip More Info

Vegastream Voip Gateways More Info